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## What are the categories of travelers authorized to enter France at this stage?

Please visit the [French Embassy COVID page](#) to get the latest information about COVID related travel rules and possible restrictions.

## When will my Visa Application Center open?

We have the pleasure to inform you that we have resumed our activities in South Africa from the 2 July for Johannesburg and Cape Town only.

Appointments booking is available on our website and the France-visas site is open for application.

**Kindly, note that Capago centers in Johannesburg and Cape Town will be opened from Monday to Friday.**

## What health and safety measures can I expect at a centre that is operational ?

All Capago centres are implementing precautionary measures for the prevention of COVID-19, as per the guidelines prescribed by the World Health Organisation and local authorities. Rest assured that Capago's topmost priority is to guarantee the safety of both its visitors and its staff.

The resumption of our activities includes strict sanitary measures:

- Only applicant with an appointment will have access to the center ;
- Please respect your appointment time. 10 minutes tolerance will be applied on delays ;
- Wearing a mask is mandatory ;
- Mandatory body temperature screening ;
- Mandatory hand washing at the entrance of the centre ;
- Respect social distancing with others, minimize close contacts ;
- Respect the one-way traffic indication ;

## Should I undergo any special tests before applying for my visa ?

Capago does not seek any COVID-related medical test reports for customers visiting the centre. Applicants must, however, comply with sanitary measures to access Capago center, including the

compulsory temperature screening. In case of temperature above 37.5 degrees, you may be denied access to the center.

## My visa is valid, can I still travel?

For the latest information, please visit the [France diplomacy website](#).

## What kind of access restrictions are in place in France and in French Overseas territories ?

Please check border control measures and necessary forms to enter France on <https://www.interieur.gouv.fr/Actualites/L-actu-du-Ministere/Certificate-of-international-travel>

All rules and restrictions applying are available on the [France diplomacy coronavirus page](#).

## I am traveling to or from a French overseas territory. What are the rules?

You cannot travel to or from French Polynesia, New Caledonia or the Wallis and Futuna islands if you cannot prove imperative family or professional grounds.

You must therefore have a travel certificate for overseas territories subject to pressing grounds, available on the Interior Ministry's website.

The specific conditions for each overseas territory are available on the website of the prefecture or high commission of the relevant territory.

- [Guadeloupe](#)
- [French Guyana](#)
- [Martinique](#)
- [Mayotte](#)
- [New Caledonia](#)
- [French Polynesia](#)
- [Reunion](#)
- [Saint Barts and Saint Martin \(French side\)](#)
- [Saint Pierre and Miquelon](#)
- [The French southern and Antarctic territories](#)

## How can I reach Capago in case of queries ?

In case of queries, please write to [infofrance-za@capago.eu](mailto:infofrance-za@capago.eu). Our team will be glad to support/assist you at the earliest.